



Patent Application S/N 09/645,014

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GAU 2122

Attorney Docket No. P-2138D1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Patent Application of: Lucas et al.

Serial No. 09/645,014

Art Unit: 2122

Filed: August 23, 2000

Examiner: Unknown

For: REMOTE SOFTWARE INSTALLATION AND MAINTENANCE

Hon. Assistant Commissioner for Patents
Washington, D.C. 20231

I, JAMES D. IVEY, certify that this Transmittal Letter and the enclosed Power of Attorney by Assignee, and return postcard are being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, addressed to The Honorable Assistant Commissioner for Patents, Washington, D.C. 20231 on April 2, 2001.

April 2, 2001

Dear Sirs:

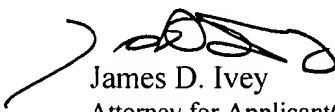

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TRANSMITTAL LETTER

Applicants respectfully request that the enclosed Power of Attorney by Assignee with Certificate under 37 C.F.R. § 3.73(b) be entered in the referenced patent application. If the Examiner has any questions or comments with respect to the present application, the Examiner is respectfully invited to telephone the undersigned at (510) 336-1100.

Respectfully submitted,

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